PEAK TECHNOLOGIES

Peak Mobile Insights

Proactively find and fix mobility issues with enhanced enterprise mobility visibility & intelligence across multiple brands
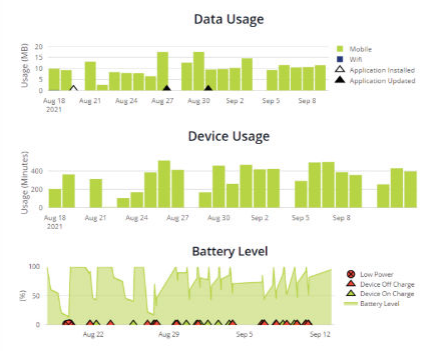
Get real-time, actionable insight on the health and utilisation of your mobile devices.

PMI is a manufacturer independent cloud-based visibility tool that optimizes mobile device reliability with 24/7 access to real-time device data. With instant business intelligence for planning, proactive decision-making and swift problem resolution, PMI helps you improve mobile worker device visibility and control. PMI provides a single portal view covering multiple aspects of your mobile device estate including application usage & performance, battery health, cellular & Wi-Fi status, device reboots, operating system version and security patch compliance, device utilisation levels, and much more.

In our recent 4th Annual State of Enterprise report, 94% of enterprise IT teams surveyed use an MDM tool, but only 2% of IT workers surveyed feel these tools give them the visibility needed to proactively manage and control the mobile issues negatively affecting workers.

PEAK MOBILE INSIGHTS

Real-time metrics at your fingertips

Based upon extensive field research & testing, **PMI provides the necessary functionality to addresses the primary operational challenges associated with managing a mobile device estate including**;

Device Asset Management
- View the overall health of all of your mobile device assets in a single dashboard

Battery Health
- Overall Battery Health
- Discharge rate & usage statistics

Device Locator
- Current location
- Last seen location together with time and sate stamp

Security & OS Compliance
- OS Version
- Patch Level
- Exception Alerts & Dashboard

Device Application Usage
- Application version, last updated date
- Application data usage
- Number of applications
- Size of applications, last used date

Device Performance
- Data usage
- Device charge level
- Event list (such as reboot) including event type, event time, and event information
- Memory usage

Device Drop Detection
- Detect if a device is dropped or exposed to forceful impacts or rough handling
- Optimise processes by analyzing drop detection by user, location and RMA analysis

Device Utilisation
- Per site utilisation reports
- Device type utilisation
- Overall estate utilisation and right-sizing